

Extra Care

# Rainwater Harvesting System Maintenance

**Client:** Linc Cymru  
**Rainwater Apps:** WCs

**Projects:** Capel Grange, Llys Enfys & Llys Glyncoed  
**Building Type:** Nursing and Care Homes

## Customer Requirements

During the last five years Linc Cymru, providers of affordable housing, social care and health sectors in Wales, have built new care homes with high BREEAM accreditations.

Three care homes use rainwater for flushing toilets throughout the building, reducing mainswater consumption. After warranty periods expired Linc needed a reliable specialist to service and maintain the systems.

Linc are a forward looking service provider with high operational standards. During the last 18 months Ecozi has been able to help improve the reliability of the Linc rainwater harvesting systems and provides maintenance services on an ongoing basis.

**Roger McEvoy**  
Director, Ecozi

Ecozi undertake annual maintenance and emergency breakdown assistance for Linc. These are vital requirements as the care homes are operating 24/7 and must have flushing WCs at all times.

## Services Provided

Ecozi provide annual maintenance with full system testing to optimise operation. Several modifications, suggested by Ecozi, have also been implemented by Linc to improve performance.

Full tank cleaning, also undertaken by Ecozi, has been completed at one care home including man entry, wash-down and full sludge removal.

The Linc Maintenance team said "Ecozi have given us confidence that if one of our systems has a problem we can get an experienced company in attendance within a few hours who are able to effect a permanent fix."

## Services

- Emergency Breakdown
- Service Contracts
- Tank Cleaning
- Parts and Spares
- Water testing



Contact us today  
to discuss your  
rainwater harvesting  
requirements:

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